# Dominic Kipkoech

**IT Support Technician**

+254791249986

[dominickipkoech810@gmail.com](mailto:dominickipkoech810@gmail.com)

# SUMMARY OF PROFILE

A bright, talented and ambitious IT support technician with a strong technical background who possesses self-discipline and the ability to work with the minimum of supervision. Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organize and present complex solutions clearly and accurately

# SKILLS

* Extensive computer and network system experience, in both maintenance and initial setup.
* Attention to small details and excellent critical thinking and decision-making.
* Thorough understanding of computer and networking concepts.
* Proficiency in MS-Office suite (Word, Excel, Access, Power Point).
* Communication, Data collection, Inspection of equipment and related materials, Equipment repairs, installations and troubleshooting, Problem-solving, Hardware and software maintenance.
* Privacy and security, Record keeping, Computer diagnostics, Customer service.
* Leadership, Strategy and objective development, Professionalism, Time management, Flexibility, Collaboration, Organization, Patience.

# WORK EXPERIENCE

**November 2022 – January 2023:** ICT TECHNICIAN,

KENYA POLICE SERVICE HEADQUARTERS.

**July 2022 – September 2022:** CYBER ATTENDANT

TRIPPLE J CYBER.

**August 2022 – August 2022:** CANDIDATE AGENT,

2022 GENERAL ELECTION.

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| **EDUCATION** |  | |
| **2022 – To Date** | **:** | Diploma in Information & communication Technology (ICT) |
|  |  | Nairobi Technical Training Institute. |
| **2017 – 2020** | **:** | Kenya Certificate of Secondary Education, |
|  |  | Njoro Day Secondary School. |
| **HOBBIES** |  |  |
|  |            | Programming/software development.  Blogging.  Learning new skills.  Singing.  Travelling.  Team building. |
| **REFEREES** |  |  |

1. JOHNSTONE KOECH

SENIOR ICT OFFICER, KENYA POLICE SERVICE TEL. 0722652088

1. AMOS JUMA KHAEMBA

ICT OFFICER, KENYA POLICE SERVICE TEL. 0723137462

1. WELDON KIRINYET

COMPUTER & MATHEMATICS TEACHER, NJORO DAY SECONDARY SCHOOL

TEL. 0700101437